

General Data Protection Regulation Statement

All data is held securely by Eastmawes Ltd, trading as H Tiddy Estate Agents, under the terms of the Data Protection Act and General Data Protection Regulations (GDPR). All data will be treated confidentially with the utmost care and respect and will not be disclosed to external organisations, other than for legitimate reasons or Legal Obligations (eg Money Laundering Regulations).

H Tiddy are keen to strike a fair balance between your personal privacy and ensuring that you obtain full value from the services we provide, whilst ensuring that we fully comply with all the Data Protection Act 1998 principles and GDPR regulations. By providing your personal data, you are agreeing to it's processing and use by H Tiddy for the purpose for which it was given.

We may communicate with you in person, by phone, email, sms and postal services except where you have expressed a preference not to be contacted in a specific way and your data will be used for the following purposes:

- The sending of emails, which will be tracked, stored and analysed to ensure that we are better able to tailor our communications.
- The promotion of H Tiddy and our services we offer as a company.
- Notification of events, news, and properties for sale that may be of interest to you.
- Distribution of information regarding our properties including our newsletters.
- Research and audit purposes.
- And for any other use deemed to sit within our data protection statement.

GDPR gives you the right to request that your data is not used for any of the above purposes. If you do not wish your personal details to be used by H Tiddy for any or all of the above purposes, then you can change your communication preferences at any time by contacting us directly in writing as per our contact details below.

If you are registered with us as a contact ie a potential or actual seller or buyer on our database software system (powered by Lifesycle (Iceberg Digital)), then every email that is sent from us via Lifesycle has an unsubscribe button at the bottom. If you click on 'unsubscribe', you are then able to customise which types of marketing and contact method you wish to receive. You are also able to unsubscribe completely.

If you do not wish your personal details to be held by us we will remove your address and contact details from our records. In order to do this, please write to us at: H Tiddy, The Square, St Mawes, Cornwall, TR2 5AG or email us at: sales@htiddy.co.uk.